"Convening, Discerning, & Dialogue: a learning workshop for leading disruption."

## Abstract

It is clear that one of the most pressing needs of the world right now is for humankind to communicate more thoughtfully and skillfully about difficult, contentious issues. To achieve this involves developing appropriate practices for engaging with diverse viewpoints by improving interpersonal interactions through a human-centered approach. Without such practices, we are left with imposed change, divisive, even hateful rhetoric, and violence as responses to controversial issues.

It is also essential that we engage collectively to address the challenges we are facing and how people collaborate says something about the values of the system within which they operate. While many would agree that the pressing, systemic challenges and the contentious issues we are currently facing as communities and organizations, would benefit from inclusive leadership, yet we still struggle with how to work together to address systems change.

Each of the designers of this session is passionate about these topics and recognizes the importance of developing tools and strategies for convening, discerning, and actively engaging in dialogue, a capability of particular significance for those exercising leadership. Drawing from various disciplines, including sociology, psychotherapy, law, human resources, coaching, management, and leadership, this workshop will give participants the opportunity to experience a range of interrelated processes to catalyze discussion, reflection, and skill development.

By introducing practices such as the World Cafe dialogue method, and integrating two different facilitation approaches, we apply the fundamentals of convening, dialogue, and discernment and expand our knowledge as we seek together to discover what emerges in the system. We do this by promoting active listening, careful observation, personal reflection, and participatory questioning. We will engage with participants in two sessions to help people draw links to the leadership implications and the system change potential of particular practices, thus connecting the process to the substantive issues that are the underlying motivation for why people need to develop these skills and use these methods. Aligned with this, we will broaden our understanding of convening as more than a tool, seeing it as a disruptive innovation that can contribute towards system change.

The women leading this session have years of experience across forums including chairing commissions and agencies, facilitating meetings, coaching teams, board leadership in nonprofit and civic organizations, stakeholder engagement as consultants and business owners, organizational change efforts, as World Café leaders, hosting Appreciative Enquiry summits, broadcast journalism, leading teams and facilitating leadership development efforts in universities and research groups, and guiding exploratory sessions among diverse sets of interests. In partnership with participants' own knowledge and shared experiences we hope to promote further dialogue, discernment and convening.

## References

A compass for just and regenerative business, November 2021. Forum for the Future. Retrieved from https://www.forumforthefuture.org/Handlers/Download.ashx?IDMF=03382fe2-0bf6-42c0-9d2c-fbaa962a78f0

Anzaldúa, G., & Keating, A. (Eds.). (2013). This bridge we call home: Radical visions for transformation. Routledge.

Balda, J.B., Bulan, M.S., & Desmarais, W. (2017), Igniting Leadership: Ritual and Interaction within the AI Summit, in Rob Koonce (ed.) Developing Leaders for Positive Organizing, pp. 341 – 353.

Barnard-Webster, K. (2018) 'Strength is from a union: Working together you go far': Understanding Collective Impact Using an Analytical Framework. (CDA Collaborative Learning Projects). Retrieved from https://www.cdacollaborative.org/wp-content/uploads/2019/01/CDA\_Boendoe\_Report\_v6.pdf

Bohm, D. (1996). On dialogue. Routledge.

Bougher, L. D. (2017). The correlates of discord: Identity, issue alignment, and political hostility in polarized America. *Political Behavior*, *39*(3), 731-762. https://doi.org/10.1007/s11109-016-9377-1

Brown, M.A. & Di Lallo, S. (2020). Talking Circles: A Culturally Responsive Evaluation Practice, American Journal of Evaluation, 41(3) 367-383. DOI: 10.1177/1098214019899164

Bushe, G.R. & Marshak, R.J. (2015) The Dialogic Organization Development Approach to Transformation and Change. In Stravros, J., Rothwell, W. & Sullivan R. (eds.) Practicing Organization Development, 4th Ed. San Francisco, Wiley, pp. 407-418.

Clark, J.K., Lowitt, K., Levkoe, C.Z. et al. (2021). The power to convene: Making sense of the power of food movement organizations in governance processes in the Global North. Agric Hum Values 38, 175–191. https://doi.org/10.1007/s10460-020-10146-1

Clary, P.A. (2021), "Convening Leadership on the Commons: Initiating Stakeholder Networks to Solve Complex Global Issues", Singh, D.P., Thompson, R.J. and Curran, K.A. (Ed.) Reimagining Leadership on the Commons: Shifting the Paradigm for a More Ethical, Equitable, and Just World (Building Leadership Bridges), Emerald Publishing Limited, Bingley, pp. 191-203. https://doi.org/10.1108/S2058-880120210000001011

Dorado, S. (2005). Institutional Entrepreneurship, Partaking, and Convening. Organization Studies, 26(3), 385–414. https://doi.org/10.1177/0170840605050873

Druckman, J. N., & Levy, J. (2022). Affective polarization in the American public. In T. Rudolph (Ed.), *Handbook on politics and public opinion*, (pp. 257-271). Edward Elgar Publishing. https://doi.org/10.4337/9781800379619

Foldy, E.G., & Ospina, S.M. (2022) 'Contestation, negotiation, and resolution': The relationship between power and collective leadership. International Journal of Management Reviews, 00, 1–18. https://doi.org/10.1111/ijmr.12319

Freeman, J., Baggio, J.A., & Coyle, T.R. (April 7, 2020) Social and general intelligence improves collective action in a common pool resource system, Proceedings of the National Academy of Sciences of the United States of America, 117(14), pp. 7712-7718.

Frieze, D. & Wheatley, M. From Hero to Host: A Story of Citizenship in Columbus, Ohio. The Berkana Institute. Retrieved from https://deborahfrieze.com/https://doi.org/10.1016/j.scitotenv.2021.149854

Gray, B., Purdy, J. and Ansari, S. (2022). Confronting Power Asymmetries in Partnerships to Address Grand Challenges. Organization Theory, 3: 1–25. DOI: 10.1177/26317877221098765

Harel, T. O., Jameson, J. K., & Maoz, I. (2020). The normalization of hatred: Identity, affective polarization, and dehumanization on Facebook in the context of intractable political conflict. *Social Media + Society*, *6*(2), 1-10. https://doi.org/10.1177/2056305120913983

Heifetz, RA (1994). Leadership without easy answers. Harvard University Press/ Belknap Press. Iyengar, S., Lelkes, Y., Levendusky, M., Malhotra, N., & Westwood, S. J. (2019). The origins and consequences of affective polarization in the United States. *Annual Review of Political Science*, *22*(1), 129–146. https://doi.org/10.1146/annurev-polisci-051117-073034

Karpowitz, C. F., Mendelberg, T., & Shaker, L. (2012). Gender Inequality in Deliberative Participation. American Political Science Review, 106(3), 533-547.

Kars-Unluoglu, S., Jarvis, C., & Gaggiotti, H. (2022). Unleading during a pandemic: Scrutinizing leadership and its impact in a state of exception. Leadership, 18(2), pp 277-297. https://doi.org/10.1177/17427150211063382

Kauh TJ, & Khojasteh M. (2022). Demonstrating equity through the convening of expert panels. Big Data10:S1, S15–S18. DOI: 10.1089/big.2022.0206.

Kawa, E. (2023). The Nonprofit Decolonizing Itself. Stanford Social Innovation Review, 21(3), 11–12. https://doi.org/10.48558/5BQR-E305

Kotter, J.P. (1995), "Leading change: why transformation efforts fail", Harvard Business Review. Livermore, D. (2022). *Leading with cultural intelligence*. Amacom.

Luhmann, N. (1995). Social systems. Stanford University Press.

Ly-Xiong, S., (2023). Leading Together for Systems Change. Stanford Social Innovation Review. https://doi.org/10.48558/BKNC-JX10

Markova, D. & McArthur, A. (2015). Collaborative intelligence: thinking with people who think differently. New York: Spiegel and Grau.

McDermott, K., Kurucz, E.C., and Colbert, B.A. (2019). Collaborative Civil Society Organizations and Sustainable Cities: The Role of "Mobilizing Leadership" in Building the Integral Commons. Organization & Environment, 32(3) 234 –254. DOI: 10.1177/1086026617723767

Meadows, D. H. (2008). Thinking in systems: A primer. Chelsea Green Publishing.

Mehl-Madrona, L. & , Mainguy, B. (2014). Introducing Healing Circles and Talking Circles into Primary Care, Perm J. 18(2):4-9. http://dx.doi.org/10.7812/TPP/13-104

Mortensen, M. & Hinds, P. (2002). Maintaining awareness in distributed team collaboration: implications for leadership and performance. https://doi.org/10.7551/mitpress/2464.003.0020

Ostrom, E. (1990). Governing the Commons: The Evolution of Institutions for Collective Action (Political Economy of Institutions and Decisions). Cambridge: Cambridge University Press. DOI:10.1017/CBO9780511807763

Pew Research. (2019, October). *Partisan antipathy: More intense, more personal*. Pew Research Center, US Politics and Policy. https://www.pewresearch.org/politics/2019/10/10/partisan-antipathy-more-intense-more- personal

Pugel, K. Javernick-Will, A., Peabody, S., Nyaga, C., Mussa, M., et al. (2022). Pathways for collaboratively strengthening water and sanitation systems. Science of The Total Environment, 802, 1 January, 149854.

Rathje, S., Van Bavel, J. J., & Van Der Linden, S. (2021). Out-group animosity drives engagement on social media. *Proceedings of the National Academy of Sciences, 118*(26), e2024292118.

Rogers, C. R. (1958). The characteristics of a helping relationship. *Personnel and Guidance Journal, 37*(1), 6-16.

Schreuder, W., Horlings, L.G. Transforming places together: transformative community strategies responding to climate change and sustainability challenges. Clim Action 1, 24 (2022). https://doi.org/10.1007/s44168-022-00024-3

Senge, P. (2007). Collaborating for Systemic Change. Retrieved from https://hbr.org/2007/01/leading-change-why-transformation-efforts-fail.

Tajfel, H., Turner, J. C. (1979). An integrative theory of intergroup conflict. In M. J. Hatch & M. Schultz, (Eds.), *Organizational identity: A reader* (pp. 56-65). Oxford University Press.

The World Café. https://theworldcafe.com/key-concepts-resources/world-cafe-method/

Turner, J. C., & Reynolds, K. J. (2010). The story of social identity. In T. Postmes & N. Branscombe, (Eds.), *Rediscovering social identity: Key readings* (pp. 13-32). Psychology Press.

Uhl-Bien, M., Marion R., Mckelvey, B. (2007). Complexity leadership theory: Shifting leadership from the industrial age to the knowledge era. *The Leadership Quarterly*, 18(4):298 – 318.

Wells, L. 1990. The group as a whole: A systematic socioanalytic perspective on group relations. In Groups in context, ed. J. Gillette and M. McCollom, 49–85. Reading, MA:Addison-Wesley.

Wheatley, M. with Frieze, D. (2011). Leadership in the Age of Complexity: From Hero to Host. Resurgence Magazine. Retrieved from https://www.margaretwheatley.com/articles/Leadership-in-Age-of-Complexity.pdf.

## **Facilitators**

Cheryl Getz, PhD, is a former women's college basketball coach and as such has worked with groups and teams for over 30 years. She has been trained, certified and/or has experiences with Appreciative Inquiry, Conflict Resolution, Healing Collective Trauma, Polyvagal theory as it relates to equity in higher education, Restorative Justice Practices, Indigenous practices, Group Relations pedagogy, and Action Inquiry. She has chaired, convened, and facilitated global dialogues with leaders from across the globe, as well as meetings with teams, groups, committees, etc. Cheryl is Associate Professor, Leadership Studies, University of San Diego.

Joanna Stanberry, MA, has served as an organizational development consultant using participatory learning approaches, and while on the board of an emerging nonprofit, developed its strategic plan working across groups of stakeholders and mediating to advance common goals. She has bridged between organizational goals and homeless clients in her work in a major charity and staffed immersive emotional health weekend conferences for women facilitating group planning processes, coaching speakers, and hosting participants. Joanna is currently a postgraduate researcher at the Initiative for Leadership and Sustainability at the University of Cumbria, Ambleside, UK.

Liane Weintraub is a journalist (MA, USC Annenberg School), a psychologist (MA, Pepperdine University), and a Ph.D. student (Pepperdine University) whose research focuses on affective polarization and addressing the breakdown in civil discourse. She has extensive experience leading one-on-one and group discussions. Her current work centers on dialogue as a means to build bridges among people who disagree about challenging or polarizing topics. Her forthcoming dissertation examines the impact of dialogic interactions on social attitudes and assumptions.

Sarah Chace, Ed.D. is an associate professor of leadership studies at Christopher Newport University. Since 2001, she has been studying and writing about leadership, beginning with her graduate work at the Harvard Kennedy School, which led to a project that formed the basis of her book *Advancing the Development of Urban School Superintendents through Adaptive Leadership* (Routledge, 2019). In the last few years, she has turned her attention to Critical Leadership Studies.

Suze Wilson, PhD, Fellow of the International Leadership Association, is a senior lecturer at Massey University, Aotearoa New Zealand. Her research examines issues of power, identity, gender, ethics, discourse, practice/s, context, character, communication and crisis as they pertain to leadership and its development. Prior to becoming an academic Suze worked in HR, OD, industrial relations and management consulting roles for many years, as part of which she gained extensive experience in a wide range of group facilitation and conflict resolution techniques, including via the Harvard Negotiation Project.

Janis Bragan Balda, PhD, as an international nonprofit attorney and educator has served in multiple roles within a variety of forms of convening including Appreciative Inquiry summits, Quaker decision-making, public hearings, committee and information gathering sessions, community forums, dispute resolution processes, program assessments, interorganizational collaborations, participant panels and implementation of organizational directives in business, the social sector, religious organizations and in educational settings. She is a senior lecturer, Vackar College of Business and Entrepreneurship, University of Texas Rio Grande Valley.